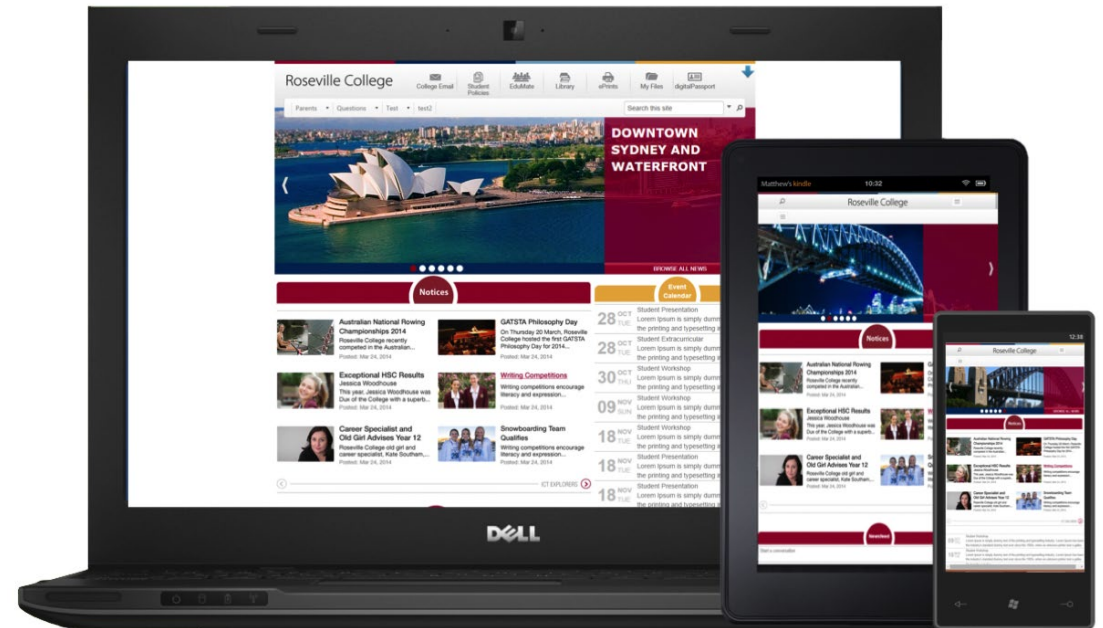# Roseville College

A single portal for staff, students and parents

WebVine

Roseville College

A single portal for staff, students and parents

"The portal we have now is fantastic, we are really enjoying it. The communication system is so easy to use and it engages our community on such a personal level for staff, parents and girls. The system we had before was quite clunky and the parents weren't even able to connect with it at all."

- Principal Megan Krimmer, Roseville College, Sydney.

Roseville College is a leading non-selective Anglican day school in Sydney.

There are three main community groups at Roseville – students, staff and parents. The community encompasses 800 students from Kindergarten to year 12 and an additional 1600 parents as well as 120 school and support staff.

The overall community struggled with communications, **it was so difficult to share information** – between staff and students, between staff and parents, staff to staff, etc.

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Apps

In rolling out a new portal solution, Roseville college identified **forty communities** within and outside the school that needed to receive updates and be able to communicate with each other in a central place. The intention was for community members to see different information depending on who they were and what they were interested in or needed to know.

And like most schools, **Roseville College had many separate systems**. These included Edumate, Canvas, Google apps for education, Office 365, the library system, a Policy and Compliance system, ClickView Online and Media Core. What was needed was a solution that would bring all the disparate systems together. A way in which to communicate lots of information to the school community in an easeful way.

WebVine undertook workshops with Roseville College, identifying pain points and devising appropriate solutions. A **beautiful responsive design portal** was at the heart of the solution.

The interface was designed to ensure easy access to information such as a rotational web banner series that celebrated success within the community and menus highly targeted in the back-end for class timetables, only showing items relevant to a specific student, parents or teachers.

▦ Event Calendar and My Courses appear like an App when accessed via smartphone

Several other critical needs were addressed. Roseville used to build a calendar every term on a large spreadsheet that was not only hard to read but took days to create and this had to be done every term. It also replicated information stored in a major system called Edumate.
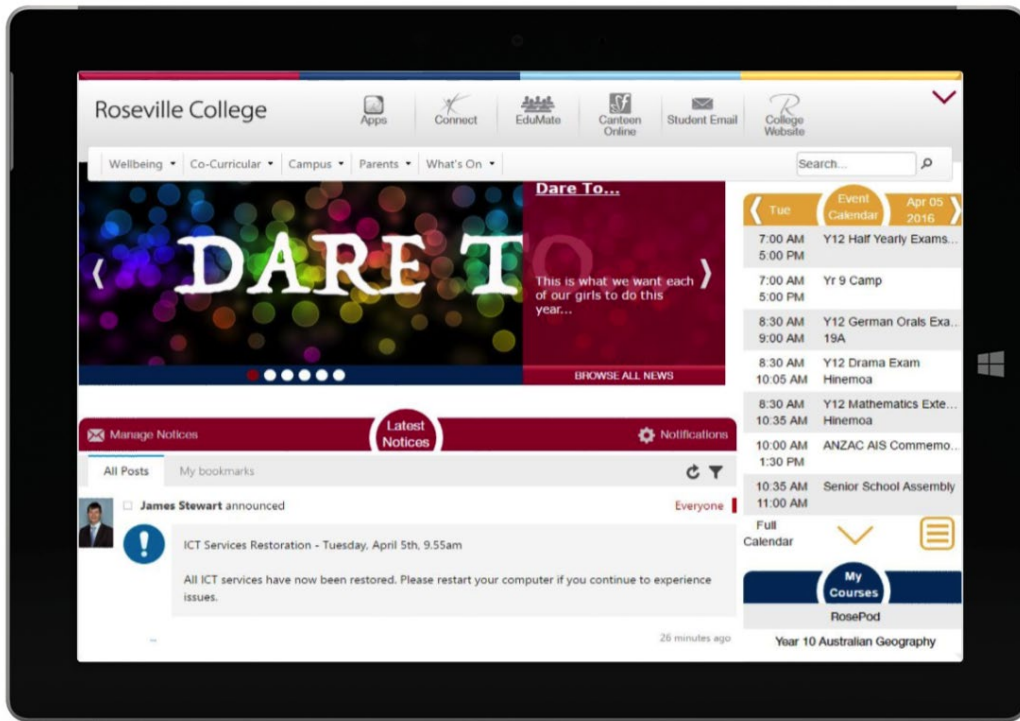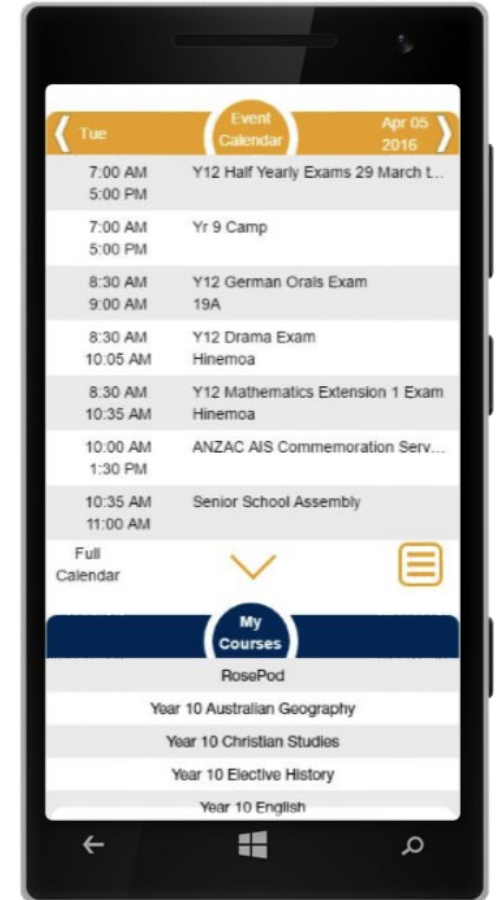
Edumate is neither user friendly nor the most visually pleasing.

"We wanted to bring the basics of the Edumate calendar in to SharePoint to provide a better view",

- James Stewart, ICT Director said.

WebVine provided an elegant experience to the calendar that appeared like an App when on a mobile device.
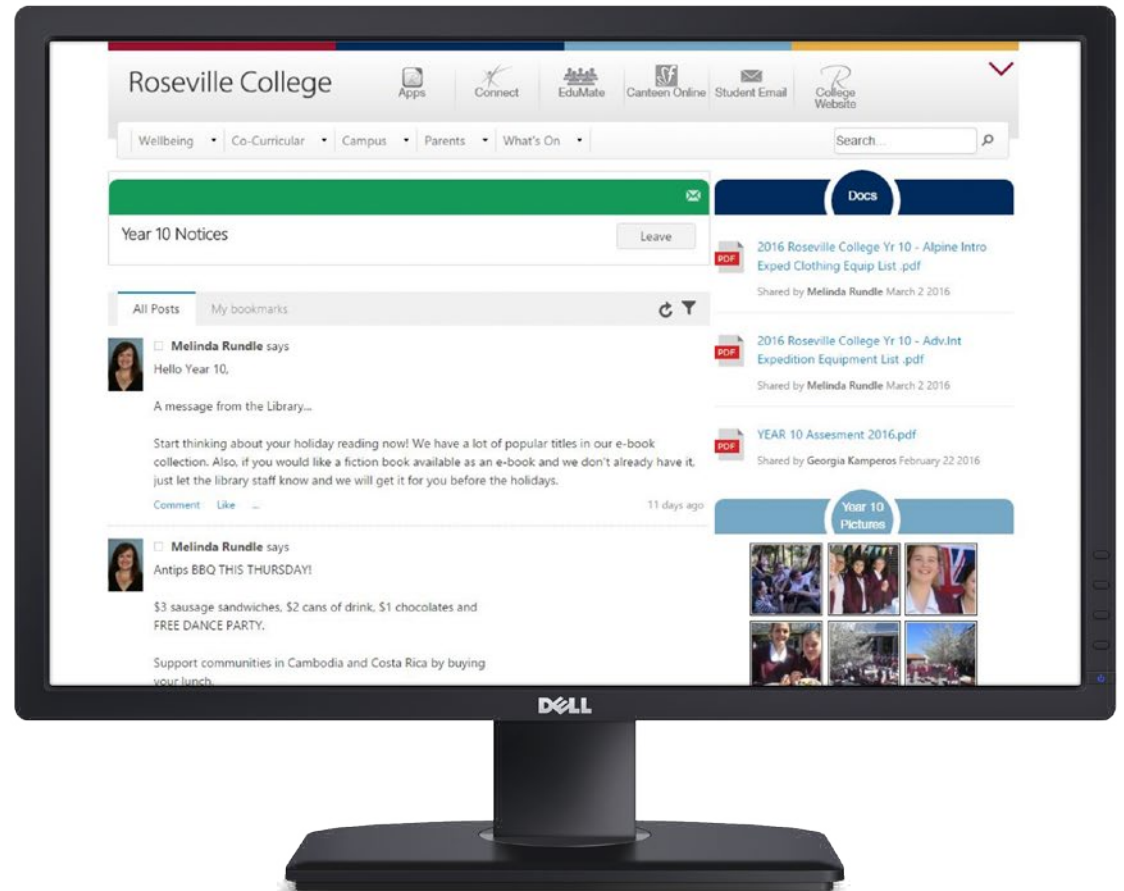
A Solution for Paper Notices

The school then decided to tackle a major challenge – addressing the school's paper notices and community boards. **Roseville required departments to create and physically place notices on boards and post these updates all around the school every day.** And that did not ensure every person who walked past saw those notices. Additionally, with 6 departments within the school all operating independently, the backend processes required to communicate through paper were enormous. Hours were spent preparing approximately 4 notices per department per week and get these to 60 classrooms, in to schoolbags and home. And there was no guarantee the notice would make it out of a student's school bag and in to the hands of parents.

> *A notices and social solution was created for the 40 communities that existed within the school, bringing those communities online and encouraging a community centric, social school environment.*

The online notices are much more effective especially for parents which enables them to make more choices about the types of activities they may like to see their children partake in. It's hard to be across everything, and easy to remain oblivious to activities taking place. Online access encourages parents to support their children in the community.
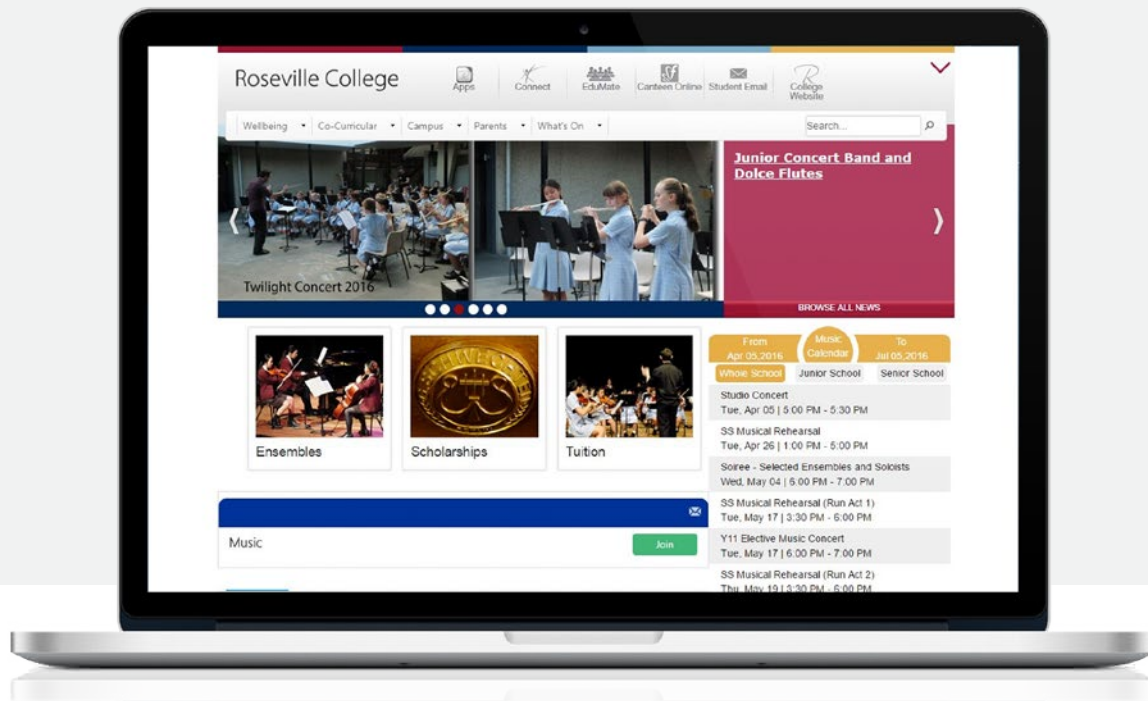
Year advisors now post notices in the portal and parents can contact and make confirmations back online rather than calling or sending notes back. Also the College are focussed on teaching girls about social media usage and social is a big priority for them. **In Australia, Roseville College have pioneered social in the school environment.**

In turn the portal has opened up the college to the community. There is greater insight from all aspects of the school community as to what is happening in sport, music, library, drama, debating etc. Parents, students and teachers all know this site is a one stop shop to find everything they need.

Parents now feel in control of what is happening and are confident they are fully informed. All of the information that is published by the school is accessible anywhere, anytime to be consumed via a beautiful responsively designed portal.

A survey has been conducted of staff, students and teachers on the new Intranet site.

Quantitative results demonstrate:

85%

of all users find the site to be easy to navigate

The following statements are a sample of feedback as to what works well for the school community.

"Everything is there"

"Easy access to all Roseville apps and getting updates from teachers and staff"

"What I like about the portal is that there are reminders/news of what will happen in the up coming weeks. I also love how everything is so direct and in three steps (or less) you can get to where or what you want to get to"

"The notices that teachers put up are very useful and quick to access to see if any time for anything has changed. Also, connect the dashboard with all your classes is helpful, to check any up coming work"

"I like how everything is there, the canteen, the calendar, and the notice banner. It makes everything very self-explanatory and easy to navigate. All my text books are in apps and I can catch up on all the areas of the school through the notices. I am really enjoying the new Roseville College portal"

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